

Splashbacks

Installation Warranty Information

All splashbacks furnished by Melbourne Safety Glass, are inspected before and during installation to meet and exceed all industry standards. All splashbacks have been installed by professionally trained installers using the most current and industry approved methods.

The glass being used is fit for purpose with respect to being safe when installed adjacent to the gas cooker.

The glass and method of affixing the glass to any combustible surface within the adjacent walls is adequate to ensure the combustible materials will not attain a temperature exceeding 65°C above ambient temperature during normal operation.

I am able to give the assurance based on tests by Glasskote from 'Gas Technology Services' Test No 02/367 completed on the 25th June 2002 which was also approved by the Office of Gas Safe on the 27th June 2002. Reference: Colin Bickell, Manager Customer Safety.

This is to certify that the glass was installed in accordance with AS 1288-2006, sections 5.

This is to certify that this glass was toughened in accordance with AS/NZS 2208:1996 (including AMDI) Safety Glazing Materials in Buildings.

Your splashbacks are under warranty for SEVEN YEARS from the date of installation.
(This warranty is non transferrable).

Please inspect your new splashbacks to make sure they meet your satisfaction.

Splashbacks that are exposed to harsh chemicals such as chlorine, strong cleaners, and any cleaners that could cause damage to the splashbacks will not be under warranty. Your splashbacks need to be maintained properly in order for them to perform in the way in which they were intended.

Splashbacks that require hole drilling for electrical outlets, light fixtures, plumbing fixtures or others are subject to stress breaks at the hole location. Holes weaken the strength of the product and any such breakage is not under warranty. When mounting light fixtures on splashback there are normally holes required, to secure the light to the wall, a combination of heat generated from light bulbs and holes to secure light can result in stress breakage, such breakage that results due to above is not under warranty and is provided only at risk of customer.

Melbourne Safety Glass will not remove or replace any electrical fixtures for the purpose of installing splashbacks, due to insurance.

Splashbacks that have been butted together are subject to stress chips and cracks due to settling, especially in new construction. Any chips and cracks that occur due to this reason are not under warranty.

Cleaning instructions for the care of your new splashback have been attached. If at any time we can be of further assistance, feel free to contact us at (03) 9543 9543.

Yours Faithfully,

MSG Glazing Manager